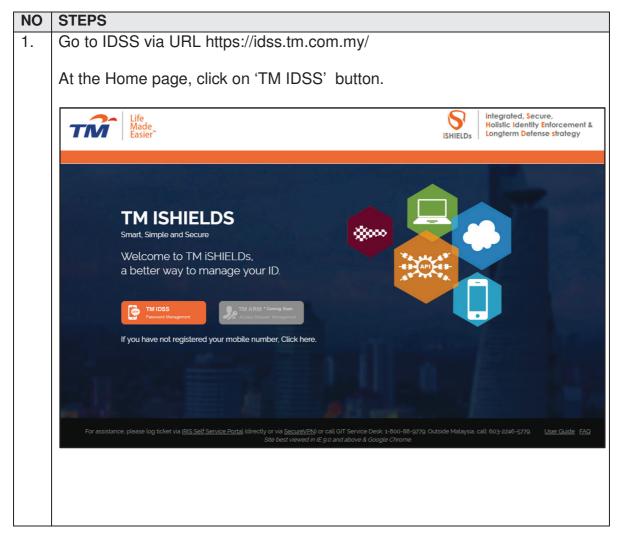
2.16 Existing User Perform Login Using Expired Password

Existing user's password is expired. User perform login and is required to reset user's password.

2.16.1 Event Handling - Success Case



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| 2. | In the 'Log In' page, enter user Login | ID then click on 'Next' button. |
|----|---|---|
| | Log In Login ID : TM98114 Next First time user? Enroll now >> | Need help to log in? There are several reasons you might not be able to log in. Check below for more information and possible solutions. Get Assistance! |
| 3. | Verify user login ID before entering p | assword. Click on 'Login' button. |
| | Log In Mango If this is not your Personal Passphrase, do not login. Login ID : TM98114 | Need help to log in? There are several reasons you might not be able to log in. Check below for more information and possible solutions. Get Assistance! |
| | Password : | |

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| 4. | User enter new password and confirmed new password then click on 'Continue' button. |
|----|--|
| | Password Expired |
| | Your password has expired and must be changed Password Strength [?] New Password : |
| | Confirmed New Password : Password Match |
| | Cancel Continue |
| 5. | User successfully reset password. Click on 'OK' button to redirect to homepage. |
| | Password Expired |
| | Your password has been reset successfully. |
| | You will be automatically logged out after 57 seconds. |

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2.16.3 Event Handling - Fail Case

| NO | STEPS |
|----|--|
| 1. | Error Message: Please complete the 'New Password' box. |
| | Please complete the 'Confirmed New Password' box. |
| | Password Expired |
| | |
| | Please complete the 'New Password' box. Please complete the 'Confirmed New Password' box. |
| | Your password has expired and must be changed |
| | Password Strength [?] New Password : |
| | Confirmed New Password : |
| | Cancel Continue |
| | Error message will appear to notify user if the new password and confirmed new password is blank. User is not able to proceed. User Action: Please provide new password and confirmed new password |
| | then click on 'Continue' button. |

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| 2. | Error Message: Password violation. Password length must be at least 6 character(s). |
|----|--|
| | Password Expired |
| | Password violation: Password length must be at least 6 character(s). |
| | Your password has expired and must be changed Password Strength [?] |
| | New Password : Password Match |
| | Cancel Continue |
| | Error message will appear to notify user if the new password entered is less than 6 character(s), User is not able to proceed. |
| | User Action: Please provide a password with at least 6 character(s) and confirm new password, then click on 'Continue' button. |

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| 3. | Error Message: Password violation. Password length must be at most 8 |
|----|---|
| | character(s). |
| | Password Expired |
| | |
| | |
| | Password violation: Password length must be at most 8 character(s). |
| | Your password has expired and must be changed |
| | Password Strength [?] |
| | Confirmed New Password : Password Match |
| | Cancel Continue |
| | Error message will appear to notify user if the new password entered is more than 8 character(s). User is not able to proceed. |
| | User Action: Please provide new password with at most 8 character(s) and |
| | confirm new password, then click on 'Continue' button. |
| 4. | Error Message: Password violation. Minimum numeric character(s) must be |
| | 1. |
| | Password Expired |
| | Passworu Expireu |
| | |
| | Password violation: Minimum numeric character(s) must be 1. |
| | Your password has expired and must be changed |
| | New Password : |
| | Confirmed New Password : Password Match |
| | Cancel Continue |
| | Error message will appear to notify user if the new password entered do not contain at least 1 numeric character(s). User is not able to proceed. |
| | User Action: Please provide new password with minimum 1 numeric character(s) and confirm new password, then click 'Continue' button. |
| | |

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| Password Expired | | |
|-------------------------------|-----------------------------------|--|
| | | |
| Passu | word violation: Minimum upper cas | e alphabetical character(s) must be 1. |
| Your password has expired and | must be changed | Password Strength [?] |
| New Password : | ••••• | |
| Confirmed New Password : | ••••• | Password Match |
| | | Cancel Continue |
| • • • • | | if the new password entered d al character(s). User is not able |
| | | ord with minimum 1 upper case w password, then click on |

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| Password Expired | | |
|-------------------------------|------------------------------------|--|
| | | |
| Pass | word violation: Minimum lower case | alphabetical character(s) must be 1. |
| Your password has expired and | must be changed | Password Strength [?] |
| New Password : | ••••• | × |
| Confirmed New Password : | | Password Match |
| | | Cancel Continue |
| • • • • | | f the new password entered do character(s). User is not able |
| | | rd with minimum 1 lower case v password, then click on |

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| 7. | Error Message: Password violation. Password should not contain special |
|----|---|
| /. | |
| | character(s). |
| | |
| | Password Expired |
| | |
| | |
| | |
| | Password violation: Password should not contain special character(s). |
| | |
| | Your password has expired and must be changed |
| | Password Strength [?] |
| | |
| | Confirmed New Password : Password Match |
| | |
| | Cancel Continue |
| | |
| | Error massage will appear to patify user if the new password entered |
| | Error message will appear to notify user if the new password entered |
| | contained any special character(s). User is not able to proceed. |
| | User Action: Please provide new password with no special character(s) and |
| | |
| | confirm new password then click on 'Continue' button. |
| 8. | Error Message: Password violation. Password must begin with alphabet. |
| 0. | End message. I assword volation. I assword must begin with aphabet. |
| | |
| | Password Expired |
| | |
| | |
| | Password violation: Password must begin with alphabet. |
| | |
| | |
| | Your password has expired and must be changed |
| | Password Strength [?] |
| | |
| | Confirmed New Password : Password Match |
| | |
| | Cancel Continue |
| | |
| | Error message will appear to notify user if the new password entered is not |
| | begin with alphabet. User is not able to proceed. |
| | |
| | User Action: Please provide new password which begins with alphabet and |
| 1 | · · · · · · |
| | confirm new password then click on 'Continue' button. |

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| 9. | Error Message: Password violation. Password must contain at least alphabetical character(s). Password Expired |
|----|--|
| | Password violation: Password must contain at least 1 alphabetical character(s). |
| | Your password has expired and must be changed New Password : Password Strength [?] |
| | Confirmed New Password : Password Match |
| | Cancel Continue |
| | Error message will appear to notify user if the new password entered do not contain at least 1 alphabetical character(s). User is not able to proceed. |
| | User Action: Please provide new password with at least 1 alphabetical character(s) and confirm new password then click 'Continue' button. |

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| 10. | Error Message: Password violation. New password must not be the same as the previous 5 passwords in history list. | | | | | | |
|-----|---|--|--|--|--|--|--|
| | | | | | | | |
| | Password Expired | | | | | | |
| | | | | | | | |
| | Password violation: New password must not be the same as the previous 5 passwords in history list. | | | | | | |
| | Your password has expired and must be changed Password Strength [?] | | | | | | |
| | New Password : | | | | | | |
| | Confirmed New Password : Password Match | | | | | | |
| | Cancel Continue | | | | | | |
| | Error message will appear to notify user if the new password entered is the same as any of the previous 5 passwords in history list. User is not able to proceed. | | | | | | |
| | User Action: Please provide new password different from the previous 5 passwords in history list. | | | | | | |

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2.16.5 Event Handling - Hint

| NO | STEPS | | | | | |
|----|--|--|--|--|--|--|
| 1. | Hint: Must be between 6 and 8 characters in length | | | | | |
| | Minimum Number of Character Type Rules That Must Pass: All Minimum Begin Alpha: 1 Maximum Special: 0 | | | | | |
| | | | | | | |
| | | | | | | |
| | Minimum Alpha: 1 | | | | | |
| | Minimum Numeric: 1 | | | | | |
| | Minimum Lowercase: 1 | | | | | |
| | Minimum Uppercase: 1 | | | | | |
| | Number of Previous Password that Cannot be Reused: 5 | | | | | |
| | Password Expired | | | | | |
| | Your password has expired and must be changed Must be between 6 and 8 characters in length Minimum Number of Character Type Rules That Must Pass: All New Password : Minimum Number of Character Type Rules That Must Pass: All Minimum Special: 0 Minimum Alpha: 1 Minimum Numeric: 1 | | | | | |
| | Cancel Continue | | | | | |
| | Hint will appear to notify user when mouse over to [?] next to Password Strength. | | | | | |

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